

Learning Ally IT Guide

INSTALLATION REQUIREMENTS

Android

- OS 5 and higher

Chrome

- OS 43 and higher
- CPU: 1.66 GHz and higher
- Display: 12.1"
- System memory: 2 GB or more
- Storage: 2.2 GB free space

iOS

- iOS 9 and higher

Mac

- OS 10.9 and higher

Windows

- Windows 7 and higher
- Internet Explorer 9 or above must be installed but does not need to be enabled



An internet connection* is needed for these actions:

- Login
- Add books
- Update my books
- Download books

* For mobile devices, these actions can also be achieved without a Wi-Fi connection, if you allow Learning Ally Link to access your cellular data (Device Setting).

INFORMATION ON LEARNINGALLY.ORG

Q What plug-ins does this site require?

A None

Q Does this site use pop ups?

A Yes, modal dialogs are used within the site (e.g., Add to Bookshelf/Assign Audiobooks, Choose a Device, Slideshow, etc.)

Q Does this site require any special ports to be open?

A Port 80 / Port 443

Q What are the public-facing IP addresses (ranges) for this site?

A 34.203.26.113
34.234.188.86
IP for our mail server that sends out the Forgot Password emails: 167.89.19.44

Q What are the domain names and sub-domains required to use this site?

A learningally.org
go.learningally.org
teacherally.learningally.org
services.learningally.org
teacherally.learningally.org
@sgsmtp.learningally.org (email domain)

Q Is there a limit to the number of clients accessing this site?

A No. Except within seat based accounts, where there is a restriction based on the number of seats purchased.

Q How do clients authenticate to this site?

A The login page is at LearningAlly.org/login packed in encrypted form for verification by Learning Ally.

FIREWALL AND SECURITY INFORMATION

For successful installation and downloading, it may be necessary to add the following programs as trusted sites and/or exceptions.

PROGRAMS

Learning Ally Link.exe
Learning Ally Link.msi
appcmdsupport.dll

WEB ADDRESSES

http://rfd.vo.llnwd.net* - Content Delivery Network
https://rfd.vo.llnwd.net* - Content Delivery Network
https://rfd.hs.llnwd.net- Content Delivery Network
https://teacherally.learningally.org/ (34.203.26.113)
https://www.learningally.org/ (34.203.26.113)
https://services.learningally.org / (34.234.188.86)

* Because our Content Distribution Network uses regional servers to balance their load, and improve download speeds, the IP addresses for these servers will vary based upon your geographical region.

For the Barracuda Web Application Firewall:

Add domain learningally.org or URL pattern *.learningally.org

For Zscaler proxy:

Add the following to the PAC file:
if(dnsDomainIs(host, "rfd.hs.llnwd.net"))
Return "DIRECT";

PORTS

Port 443
Port 80