

LEARNING ALLY AUDIOBOOK SOLUTION IT GUIDE

Requirements

WEB APP

- » Recommended Browsers
 - Chrome
 - Safari
 - Firefox
 - Edge

CHROMEBOOK

- » OS 43 and higher IOS

IOS

- » iOS 11 and higher

ANDROID

- » OS 5 and higher

MAC

- » OS 10.10 and higher
- » 64-bit processor

WINDOWS

- » Windows 10 and higher
- » 64-bit processor

AN INTERNET CONNECTION* IS NEEDED FOR THESE ACTIONS:

- » Login
- » Add books
- » Updated my books
- » Download books
- » Look up a word
- » Share a note, bookmark or vocabulary word



* For mobile devices, these actions can also be achieved without a Wi-Fi connection, if you allow Learning Ally Audiobooks to access your cellular data (Device Setting).

Institutions that have implemented web security services like iBoss, GoGuardian, or similar services have encountered connectivity issues with the Learning Ally Audiobook Solution due to settings in such services, in particular the PAC (Proxy Auto-Configuration) file.

We recommend working with their respective support as they can assist in whitelisting Learning Ally's web addresses, IP addresses, and types of traffic services such as ePub and audio files.

For an immediate resolution, access our [web app](#), which requires no installation. Browser storage is important when downloading books! Students can only download if they have enough space.

Information on Learningally.org

Q What plug-ins does this site require?

A None

Q Does this site use pop ups?

A Yes, modal dialogs are used within the site (e.g., Add to Bookshelf/Assign Audiobooks, Choose a Device, Slideshow, etc.)

Q Does this site require any special ports to be open?

A Port 80 / Port 443

Q What are the public-facing IP addresses (ranges) for this site?

A 34.203.26.113
34.234.188.86
IP for our mail server that sends out the Forgot Password emails: 167.89.19.44

Q What are the domain names and sub-domains required to use this site?

A learningally.org
portal.learningally.org
services.learningally.org
teacherally.learningally.org
@sgsmtpr.learningally.org (email domain)

Q Is there a limit to the number of clients accessing this site?

A No. Except within seat based accounts, where there is a restriction based on the number of seats purchased.

Q How do clients authenticate to this site?

A The login page is at Portal. learningAlly.org/login packed in encrypted form for verification by Learning Ally.

Firewall and Security Information

For successful installation and downloading, it may be necessary to add the following programs as trusted sites and/or exceptions.

PROGRAMS

Learning Ally Audiobooks.exe Learning Ally Audiobooks.msi appcmdsupport.dll

WEB ADDRESSES

Content Delivery Network
<https://rfd.vl.lnwd.net>*

Content Delivery Network
<https://rfd.hs.lnwd.net>

Content Delivery Network
<https://teacherally.learningally.org/>
(34.203.26.113)

[https://www.learningally.org/\(34.203.26.113\)](https://www.learningally.org/(34.203.26.113))

<https://services.learningally.org/>
(34.234.188.86)

* Because our Content Distribution Network uses regional servers to balance their load, and improve download speeds, the IP addresses for these servers will vary based upon your geographical region.

Performing a nslookup to these web addresses at your location will provide you the correct IP addresses for your region.

For the Barracuda Web Application Firewall:

Add domain learningally.org or URL pattern *.learningally.org

For Zscaler proxy:

Add the following to the PAC file:
if(dnsDomains(host, "rfd.hs.lnwd.net"))
Return "DIRECT";

PORTS

Port 443
Port 80