

IT GUIDE: LEARNING ALLY AUDIOBOOK SOLUTION® AND EXCITE READING®

Requirements

WEB APP Audiobook Solution & Excite Reading®

- » Recommended Browsers
 - Chrome
 Safari
 - Firefox Edge

CHROMEBOOK Audiobook Solution

- » OS 43 and higher
- » Android app vs. Chrome extension will need to be installed

iOS Audiobook Solution

» iOS 11 and higher

ANDROID Audiobook Solution

» OS 7 and higher

MAC Audiobook Solution

- » OS 10.15 and higher
- » 64-bit processor

WINDOWS Audiobook Solution

- » Windows 10 and higher
- » 64-bit processor

Information on Learningally.org

Q What plug-ins does this site require? A None

Q Does this site use pop-ups?

A Yes, for the Audiobook Solution, launching the web app via "Read Now" will open in a new browser window. For Excite Reading®, selecting a book from the library will open in a new browser window

Q Does this site require any special ports to be open?

A No special ports are required to be opened. All traffic is routed through Port 80 or Port 443.

Q How do clients authenticate to this site?

A Direct login is accessible through product site login pages. Learning Ally also supports login via Google SSO, Clever SSO, and ClassLink SSO for the Audiobook Solution and Clever SSO for Excite Reading®.

Firewall and Security Information

For successful installation and downloading, it may be necessary to add the following programs as trusted sites and/or exceptions.

PROGRAMS

Learning Ally Audiobooks.msi

WEB ADDRESSES

Recommendation: Whitelist

- *.learningally.org
- la-strapi-contentprod.s3.amazonaws.com
- la-reader-epubsprod.s3.amazonaws.com
- fonts.gstatic.com
- fonts.googleapis.com

If your security system does not support wildcards, please whitelist the following:

- · learningally.org
- portal.learningally.org
- services.learningally.org
- sgsmtpr.learningally.org (SMTP server)
- nomad-hcms.learningally.org
- launchpad.learningally.org
- ab-content.learningally.org

For the Barracuda Web Application Firewall:

Add domain learningally.org or URL pattern *.learningally.org

AN INTERNET CONNECTION IS NEEDED FOR THESE ACTIONS

AN INTERNET CONNECTION IS NEEDED TO USE EXCITE READING®

Learning Ally Audiobook Solution®*

- » Add books
- » Download a book
- » Login
- » Look up a word
- » Read a book (if not already downloaded)
- » Report reading progress
- » Share a note, bookmark or vocabulary word
- » Update my books

*For mobile devices, these actions can also be achieved without a Wi-Fi connection if you allow the Learning Ally Audiobook Solution® to access your cellular data (Device Setting).

Districts or schools that have implemented web security services like iBoss, GoGuardian or similar services have encountered connectivity issues with the Learning Ally Audiobook Solution® due to settings in such services, in particular the PAC (Proxy Auto-Configuration) file. We recommend working with their respective IT support teams as they can assist in whitelisting Learning Ally's web addresses and types of traffic services such as ePub and audio files. For an immediate resolution, access the Audiobook Solution web app, which requires no installation. Browser storage is important when downloading books! Students can only download if they have enough browser space.